

Note on the Firmware Release for ATW-CHG3N

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Ver 2.4.0

Improvements

- We have solved minor problems.

About Application for Update

A dedicated application is used for updating the ATW-CHG3N.
The application can be used on a Windows PC.

Compatible OS

Windows 7 or higher

Precautions

- **A dedicated application is used for updating the product. The application can be used on a Windows PC only.**
- **Always download the latest firmware when executing a firmware update. Check our website (www.audio-technica.com/world_map/) for the latest information on firmware.**
- **Read the following procedures carefully when executing an update.**
- **While updating, do not perform any functions on the device.**
- **While updating, do not turn off the power or unplug the power cable.**
- **While updating, do not disconnect the network cable connected to the Windows PC.**
- **If the device being updated is not recognized, check the IP setting of the Windows PC connected to the device.**
- **The application might not start up due to the firewall or security software of the PC being used. In this case, check the firewall settings and authorize communication with this application. For detailed information regarding the use of a Windows PC or security software, refer to the user manual of the product being used.**
- **Depending on the operating system and security software being used, confirmation screens requesting communication authorization may be displayed during setup. If these appear, authorize the communication.**
- **Contact your local Audio-Technica dealer if the update fails and the device does not start.**

About the Firmware Update

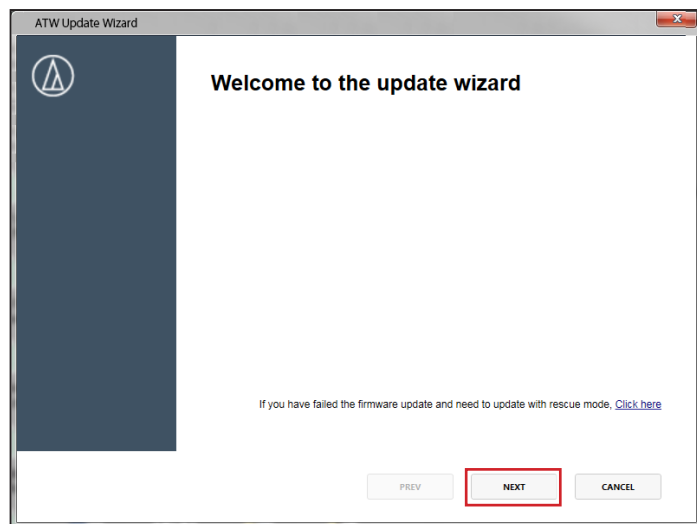
Preparing

Connect your Windows PC to the ATW-CHG3N

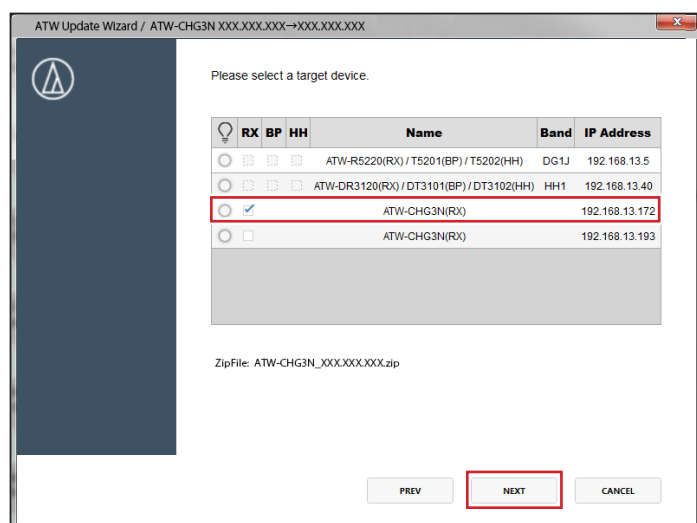
1. Use a wired connection to connect your Windows PC to the ATW-CHG3N.
2. Turn on your Windows PC and provide power to the ATW-CHG3N.

Updating

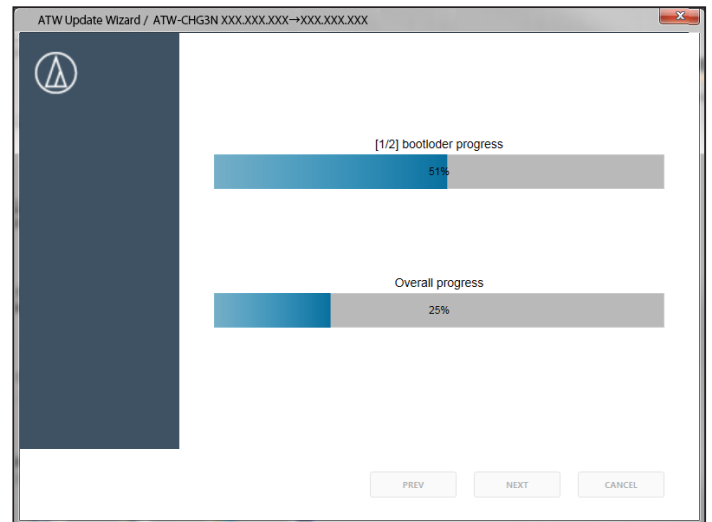
1. Download the latest firmware from our website.
2. Launch the downloaded file as an administrator.
 - The Update Wizard starts.
3. Click "NEXT".



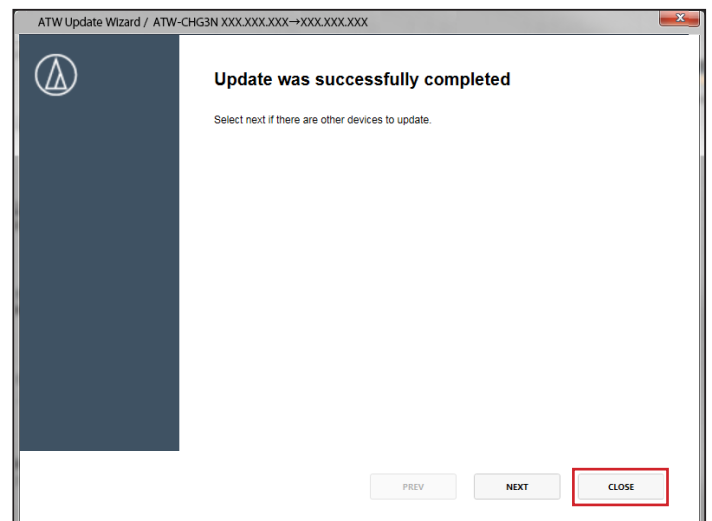
4. Select "ATW-CHG3N" and click "NEXT".
 - When you click the ☐ button, the power indicator of the corresponding product blinks and you can identify the device you want to update.



5. The update starts.



6. When the update is complete, click "CLOSE" to finish.
 - To update another device, click "NEXT".



About the Forced Update

If some interference occurs, such as a power outage, while the firmware is updating and causes the update to not finish correctly, the ATW-CHG3N may not operate normally. If this happens, you can recover the ATW-CHG3N by doing a forced firmware update, as explained below.

Starting the ATW-CHG3N forcibly

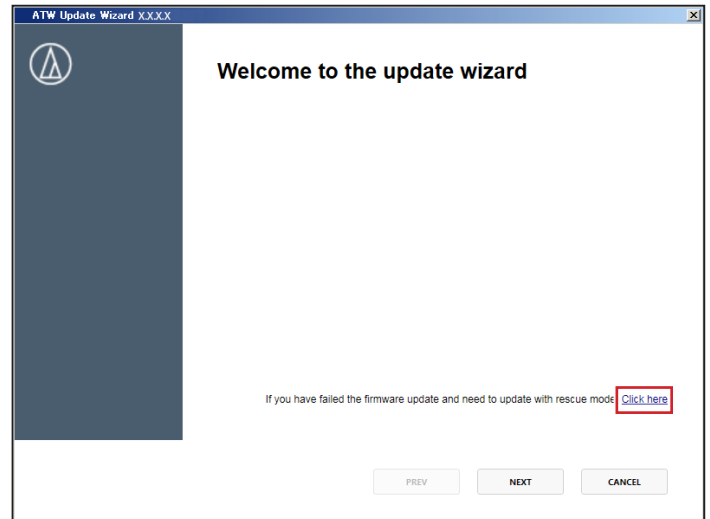
1. While pressing and holding the reset button, connect the AC adapter.
 - Press and hold the reset button until the power indicator flashes.

Connecting your Windows PC to the ATW-CHG3N

1. Set the IP address of your Windows PC to static.
 - The following ATW-CHG3N settings will be configured.
 - IP Config Mode: Static
 - IP Address: 192.168.0.20
(Default value when IP Config Mode is set to Static)
 - Set the IP address of your Windows PC to an address that can communicate with the ATW-CHG3N.
2. Use a LAN cable to connect your Windows PC to the ATW-CHG3N.

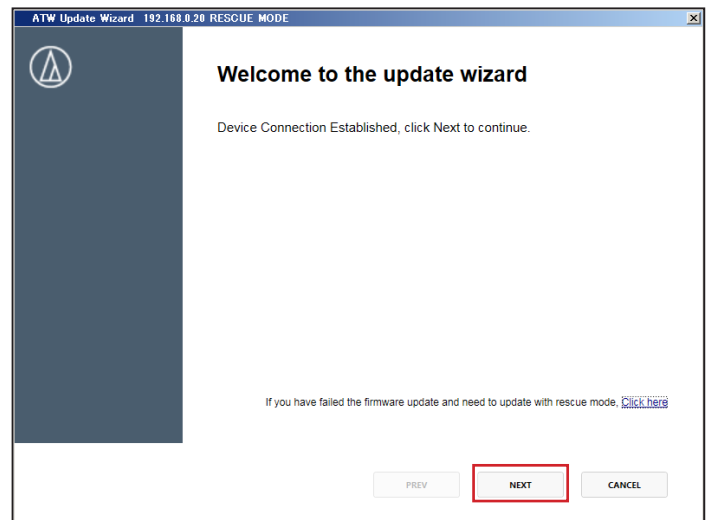
Updating

1. Launch the downloaded file as an administrator.
 - The Update Wizard starts.
2. Click "Click here".



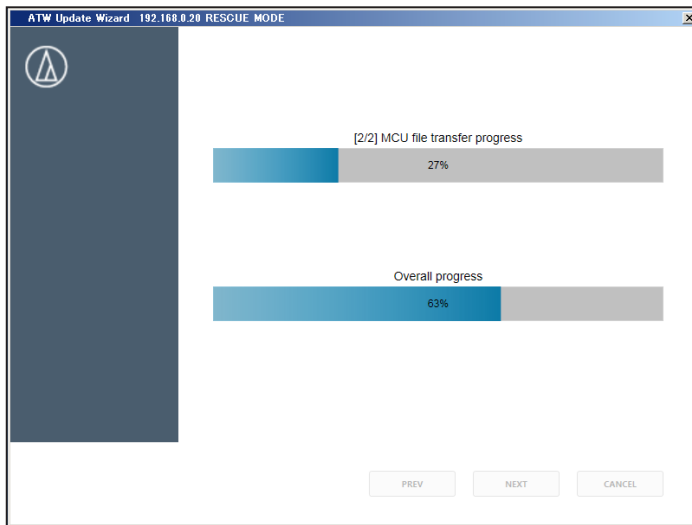
3. Click "OK" at the confirmation screen.

4. Click "NEXT".

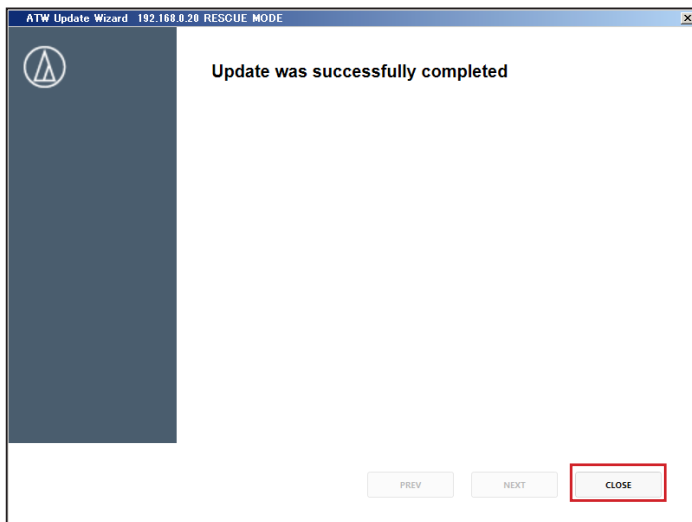


About the Forced Update

5. The update starts.



6. When the update is complete, click "CLOSE" to finish.



Notes on the Past Firmware Release

Ver 2.3.0

Improvements

- We have solved minor problems.

Ver 2.2.0

Added functions

- Compatibility with Wireless Manager.

Software License Agreement

Software License Agreement of Audio-Technica Corporation

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You may assign the right to use the Licensed Program to any third party; provided, however, that in this case you shall completely delete the Licensed Program from the recording media of your computer and shall not possess any reproduction of the Licensed Program, and the assignee shall agree to any and all provisions of this Agreement.

Article 7. Cancellation and Termination of This Agreement

- (1) In the case where you violate any of the provisions of this Agreement, Audio-Technica may cancel this Agreement with immediate effect without demand.
- (2) In the case where this Agreement is canceled, you shall completely delete the Licensed Program from the recording media of your computer and destroy the reproduction of the Licensed Program.
- (3) Audio-Technica shall be exempt from any and all responsibilities for any damage, etc. which you or any third party suffer because it becomes impossible to use the Licensed Program as a result of the cancellation of this Agreement.

Article 8. Governing Law and Miscellaneous Provisions

- (1) This Agreement shall be governed by the laws of Japan.
- (2) It is agreed that any dispute arising in relation to this Agreement or the Licensed Program shall be subject to the jurisdiction of the Tokyo District Court or Tokyo Summary Court in the first instance, depending on the amount sued for.

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